

# NQUTHU LOCAL MUNICIPALITY



## 2021/22 SDBIP



**NQUTHU MUNICIPALITY  
UMASIPALA WASE NQUTHU**

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**APPROVAL OF THE 2021/22 SERVICE DELIVERY AND BUDGET  
IMPLEMENTATION PLAN (SDBIP)**

I Cllr. IL Shabalala, the undersigned in my capacity as Mayor of Nquthu Local Municipality hereby approves the changes made to the 2021/22 SDBIP following the annual budget duly approved by Council on 28 May 2021 as required by section 53(c)(ii) of the Municipal Finance Management Act No. 56 of 2003

**CLLR IL SHABALALA  
MAYOR**

**DATE**

## 1. Introduction

Section 1 of the MFMA defines the SDBIP as:

*"a detailed plan approved by the mayor of a municipality in terms of section 53(1)(c)(ii) for implementing the municipality's delivery of services and the execution of its annual budget and which must include (as part of the top-layer) the following:*

- (a) projections for each month of-*
  - (i) revenue to be collected, by source; and*
  - (ii) operational and capital expenditure, by vote;*
- (b) service delivery targets and performance indicators for each quarter".*

The budget was approved on 28 May 2021 and the 2021/22 SDBIP has been prepared to give effect to the IDP and budget by setting out clear performance targets so that performance can be easily monitored, evaluated and managed to ensure realization of all developmental goals of the municipality.

The SDBIP is central to the municipality's performance management system since it is the most critical tool to link and align the IDP and budget and also ensures that these are implemented. In this regard, the SDBIP shall be a central tool upon which Council, through its various structures and systems shall be able to play a meaningful oversight role by monitoring the implementation of set targets. And as such, the SDBIP shall be a standing item in all portfolio committees so that progress and/or performance can also be managed from the perspective of oversight.

## 2. Monthly revenue and expenditure projections

This section deals with monthly revenue projections by each source. The municipality ability to operate and deliver services is directly dependent on the financial resources that are available to it because almost all municipal processes are financially driven. It is for this reason that the municipality has to link its operations with the revenue that it receives to ensure that there are no disruptions in the municipality's operations and service delivery and also to ensure that all set service delivery targets or timelines are met. Expenditure are also outlined in the following page as per the municipality's spending patterns to ensure smooth operations and ensuring that the municipality realizes its service delivery mandate.

NQUTHU LOCAL MUNICIPALITY

**DESCRIPTION**

**BUDGET YEAR 2021/22**

R THOUSAND	July	August	Sept.	October	November	December	January	February	March	April	May	June
<b>REVENUE BY SOURCE</b>												
PROPERTY RATES	3,588	3,589	3,589	3,589	3,589	3,589	3,589	3,589	3,589	3,589	3,589	3,589
SERVICE CHARGES - ELECTRICITY REVENUE	2,013	2,012	2,012	2,012	2,012	2,012	2,012	2,012	2,012	2,012	2,012	(94)
SERVICE CHARGES - WATER REVENUE	-	-	-	-	-	-	-	-	-	-	-	-
SERVICE CHARGES - SANITATION REVENUE	-	-	-	-	-	-	-	-	-	-	-	-
SERVICE CHARGES - REFUSE REVENUE	192	192	192	192	192	192	192	192	192	192	192	207
RENTAL OF FACILITIES AND EQUIPMENT	48	48	48	48	48	48	48	48	48	48	48	48
INTEREST EARNED - EXTERNAL INVESTMENTS	283	283	283	283	283	283	283	283	283	283	283	283
INTEREST EARNED - OUTSTANDING DEBTORS	3	3	3	3	3	3	3	3	3	3	3	3
DIVIDENDS RECEIVED	-	-	-	-	-	-	-	-	-	-	-	-
FINES, PENALTIES AND FORFEITS	309	309	309	309	309	309	309	309	309	309	309	309
LICENCES AND PERMITS	92	92	92	92	92	92	92	92	92	92	92	92
AGENCY SERVICES	-	-	-	-	-	-	-	-	-	-	-	-
TRANSFERS AND SUBSIDIES	13,182	13,181	13,181	13,181	13,181	13,181	13,181	13,181	13,181	13,181	13,181	13,181
OTHER REVENUE	38	38	38	38	38	38	38	38	38	38	38	38
GAINS	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL REVENUE (EXCLUDING CAPITAL TRANSFERS AND CONTRIBUTIONS)	19,748	19,748	19,748	19,748	19,748	19,748	19,748	19,748	19,748	19,748	19,748	19,748
<b>EXPENDITURE BY TYPE</b>												
EMPLOYEE RELATED COSTS	9,067	8,924	8,924	8,924	8,924	8,924	9,065	8,924	8,924	8,924	8,924	8,924
REMUNERATION OF COUNCILLORS	1,063	1,083	1,083	1,083	1,083	1,083	1,083	1,083	1,083	1,083	1,083	1,083
DEBT IMPAIRMENT	525	525	525	525	525	525	525	525	525	525	525	525
DEPRECIATION & ASSET IMPAIRMENT	1,873	1,873	1,873	1,873	1,873	1,873	1,873	1,873	1,873	1,873	1,873	1,873
FINANCE CHARGES	0	-	-	-	-	-	-	-	-	-	-	-
BULK PURCHASES - ELECTRICITY	1,908	1,908	1,908	1,908	1,908	1,908	1,908	1,908	1,908	1,908	1,908	1,908
INVENTORY CONSUMED	841	839	839	839	839	839	839	839	839	839	839	839
CONTRACTED SERVICES	1,933	1,933	1,933	1,933	1,933	1,933	1,933	1,933	1,933	1,933	1,933	1,933
TRANSFERS AND SUBSIDIES	523	523	523	523	523	523	523	523	523	523	523	523
OTHER EXPENDITURE	1,864	1,835	1,835	1,835	1,835	1,835	1,835	1,835	1,835	1,835	1,835	1,835
LOSSES	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL EXPENDITURE	19,618	19,442	19,442	19,442	19,442	19,442	19,611	19,442	19,442	19,442	19,442	19,442

### **3. Quarterly target and ward level service delivery information**

MFMA Circular 13 requires that the SDBIP outline quarterly projections as measured by way of set key performance indicators. This Circular also requires that service delivery projects that shall take place at a ward level be clearly outlined. This section seeks to address both these requirements by incorporating them into the SDBIP scorecard for the entire municipality and also for each municipal department. In addition to that, the following points are made as far as service delivery projections and ward level projects are concerned:

#### **(a) Service delivery projections**

The scorecard in the following page outlines the service delivery projections of the municipality and also breaks them down into each municipal department. This scorecard also link the IDP and budget through specifying budget amounts and providing MSCOA references, where applicable. These projections are what the municipality is working towards and provide a basis for measuring organizational, departmental as well as individual performance.

#### **(b) Ward level projects**

Ward based projects should be understood within the following context, that:

- Due to financial constraints, not all wards are beneficiaries of infrastructure projects like community halls, access roads, etc. However, almost all wards shall be benefiting from infrastructure projects over the period of 3 years, depending on backlog and also subject to public participation;
- Some infrastructure projects implemented in ward 14 (Nquthu Town) are actually centers of service delivery and are not meant for the residents of ward 14 alone, but meant for the benefit of the community of Nquthu as a whole. These projects are located in ward 14 primarily and solely for the purpose of accessibility and convenience. These projects are the Testing Ground Offices and Fire Station, and
- There are a lot of programmes, especially local economic development, sports, cultural, early childhood development, and other social development or intervention programmes that are actually meant for all wards; so every ward is a beneficiary of municipal services.

IDP Reference		Building capable local government institutions			Ensure human capital development and improve institutional capacity			To improve municipal capability		Implementati on of WSP by ensuring the training of staff and councillors as per the WSP			Percentage of a municipality's budget actually spent on implementing its workplace skills plan			N/A		N/A		100%		10%		100%		1%		Corporate		Portfolio of Evidence		RESPONSIBLE DEPARTMENT				
IDP OBJECTIVE	IDP STRATEGY / IDP PROGRAMME	KEY PERFORMANCE INDICATOR		MEASURE USED TO FORMULATE USED TO MEASURE PERFORMANCE		KPI Ref No.	SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2020/21		KPA 01: MUNICIPAL INSTITUTIONAL DEVELOPMENT AND TRANSFORMATION		CORP-P-05		CORP-P-02		CORP-P-03		CORP-P-01		N/A		N/A		100%		10%		100%		1%		Corporate		Portfolio of Evidence		RESPONSIBLE DEPARTMENT	
BUILDING CAPABLE LOCAL GOVERNMENT INSTITUTIONS	BACK TO BASIC PILLAR	C.3.6.3		C.3.6.2	C.3.6.2	C.3.6.2				TBD																										
GOAL																																				
IMPLEMENTATION																																				
PERFORMANCE																																				
RESULTS																																				
RESOURCES																																				

IDP Reference		C.3.4		C.3.7		K.2		1.6.1 Objectives	
BACK TO BASIC PILLAR		GOAL		IDP OBJECTIVE		KEY PERFORMANCE INDICATOR		MEASURE USED TO FORMULATE USED TO MEASURE PERFORMANCE	
SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2020/21									
KPI Ref No.									
IDP STRATEGY / IDP PROGRAMME									
IDP OBJECTIVE									
Ensuring that critical posts and all budgeted vacant posts are filled	To ensure an effective municipal ICT system	Monitor the ICT systems by ensuring a regular review of ICT Plan	Date of review and approval of developed ICT Plan	TBD	CORP-09	MM-01	CORP-08	N/A	N/A
To ensure effective management of municipal performance	To ensure effective performance reports to enable Council to monitor performance	Table performance reports to enable Council to monitor performance	Number of Performance reports tabled to Council	TBD					
To ensure effective fleet management system	Implementation of Fleet Management Policy	Reduce Internal Audit findings on fleet management by 50% by 30 June 2022							
ANNUAL TARGET									
Target 1 Quarter 1 Jan - Sep	Target 2 Quarter 2 Oct - Dec	Target 3 Quarter 3 Mar - Jun	Target 4 Quarter 4 Apr - Jun	1	1	1	1	50%	50%
BUDGET									
Target 1 Quarter 1 Jan - Sep	Target 2 Quarter 2 Oct - Dec	Target 3 Quarter 3 Mar - Jun	Target 4 Quarter 4 Apr - Jun	1	1	1	1	-	-
WARD									
Target 1 Quarter 1 Jan - Sep	Target 2 Quarter 2 Oct - Dec	Target 3 Quarter 3 Mar - Jun	Target 4 Quarter 4 Apr - Jun	1	1	1	1	N/A	N/A
RESPONSIBLE DEPARTMENT									
Corporate Manager	Corporate	Corporate	Corporate	N/A	N/A	N/A	N/A	Signed Report	Signed Report
PORTFOLIO OF EVIDENCE									
Organogram and List of Vacancies	Organogram and List of Vacancies	Organogram and List of Vacancies	Organogram and List of Vacancies	Signed Resolution	Signed Resolution	Signed Resolution	Signed Resolution	Slged Report	Slged Report





IDP Reference		BACK TO BASIC PILLAR		GOAL		IDP OBJECTIVE		KEY PERFORMANCE INDICATOR		FORMULA USED TO MEASURE PERFORMANCE		SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2020/21		KPI Ref No.		BASELINE		MSCOA Project		BUDGET		ANNUAL TARGET		32 622		Quarter 1		Target Jul - Sep		32 622		Quarter 2		Target Oct - Dec		32 622		Quarter 3		Target Jan - Mar		32 622		Quarter 4		Target Apr - Jun		All		WARD		PORTFOLIO OF EVIDENCE		Schedule for Eskom and municipality		RESPONSIBLE DEPARTMENT																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																							
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N/A		E.4.4 Reference		BACK TO BASIC PILLAR		GOAL		IDP OBJECTIVE		KEY PERFORMANCE INDICATOR		FORMULA USED TO MEASURE PERFORMANCE		SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2020/21		KPI Ref No.		BASELINE		MSCOA Project		BUDGET		ANNUAL TARGET		32 622		Quarter 1		Target Jul - Sep		32 622		Quarter 2		Target Oct - Dec		32 622		Quarter 3		Target Jan - Mar		32 622		Quarter 4		Target Apr - Jun		All		WARD		PORTFOLIO OF EVIDENCE		Schedule for Eskom and municipality		RESPONSIBLE DEPARTMENT																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																					
TECH-10		TECH-09		TECH-08		N/A		N/A		N/A		N/A		N/A		25 723		N/A		2104 Free Basic Services		2104 Free Basic Services		N/A		32 622		10%		4172		100%		2 608 696,00		5 160 790,02		BUDGET		ANNUAL TARGET		32 622		10%		4172		50%		32 622		75%		4172		75%		32 622		50%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172		100%		32 622		100%		4172	





















SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2020/21						
IDP OBJECTIVE		KEY PERFORMANCE INDICATOR		MEASURE USED TO MEASURE PERFORMANCE		
IDP STRATEGY / IDP PROGRAMME		KPI Ref No.		N/A	N/A	N/A
GOAL	Improved municipal responsiveness	Ensure that all complaints received are attended to on time	CORP-14	MM-14	100%	N/A
BACK TO BASIC PILLAR	Improved municipal responsiveness	Ensure that all ward committees are functional	CORP-15	Total number of their financial interests / (2)	6 or more members within 14 days / (2) Total members / ((2) To number of complaints management system [14 Days]	Percentage of official complaints responded to through the municipal complaint management system [14 Days]
BUDGET	ANNUAL TARGET	-	-	-	-	MSCOA Project
100%	100%	100%	100%	100%	100%	100%
N/A	All wards	Target 3	Jan - Mar	100%	100%	100%
100%	100%	Target 2	Oct - Dec	100%	100%	100%
100%	100%	Target 1	Sep	100%	100%	100%
100%	100%	Quarter 1	Jul - Sep	100%	100%	100%
100%	100%	Quarter 2	Oct - Dec	100%	100%	100%
100%	100%	Quarter 3	Jan - Mar	100%	100%	100%
100%	100%	Target 4	Apr - Jun	100%	100%	100%
100%	100%	Corporate	Municipal Manager	Corporate	Corporate	RESPONSIBLE DEPARTMENT
100%	100%	Report from Forms	Updated Complaints Register	Report from Cogta	Report from Cogta	PORTFOLIO OF EVIDENCE
100%	100%	All Wards	All Wards	All Wards	All Wards	WARD
N/A	All Wards	Corporate	Municipal Manager	Corporate	Corporate	Corporate



SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2020/21									
IDP REFERENCE		IDP OBJECTIVE		KEY PERFORMANCE INDICATOR		MEASURE USED TO FORMULATE PERFORMANCE		KPI REF NO.	
				Conducted		Number of Audit Committee reports to Council		MM-23	MM-22
				Ensure that the AG Action Plan is implemented and that Audit Committee sits and reports to Council		Percentage of AG Action Plan implemented		MM-21	MM-20
				Strive to attain a clean audit		Number of audit committee meetings		N/A	N/A
				Prevent recurrence of AG findings		Number of repeat audit findings			
				Ensure the implementation of the internal audit plan		Number of internal audit report issued			
				Awareness of staff on the implementation of records management system		Number of Records Management Awarenesses conducted			
				To ensure effective records management system					
				BACK TO BASIC PILLAR					
				IDP Reference					
				GOAL					
				CORP-17					
				N/A					
				N/A					
				-					
				20					
				ANNUAL TARGET					
				1					
				Target					
				Quater 1					
				Quater 2					
				Quater 3					
				Quater 4					
				WARD					
				PORTFOLIO OF EVIDENCE					
				Internal Audit Reports					
				Register					
				Municipal Register					
				RESPONSIBLE DEPARTMENT					
				Corporate					





SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2020/21								
IDP Reference		BACK TO BASIC PILLAR		GOAL		IDP Objective		IDP Strategy / IDP Programme
								KEY PERFORMANCE INDICATOR
								MEASURE USED TO FORMULATE PERFORMANCE
						KPI Ref No.		MEASURE USED TO FORMULATE PERFORMANCE
						BASELINE		FORMULA USED TO MEASURE PERFORMANCE
						BUDGET		MSCOA Project
						ANNUAL TARGET		ANNUAL TARGET
								BUDGET
								N/A
								N/A
								N/A
						KPI Ref No.		MEASURE USED TO FORMULATE PERFORMANCE
						BASELINE		FORMULA USED TO MEASURE PERFORMANCE
						BUDGET		MSCOA Project
						ANNUAL TARGET		ANNUAL TARGET
								BUDGET
								N/A
								N/A
								N/A
						KPI Ref No.		MEASURE USED TO FORMULATE PERFORMANCE
						BASELINE		FORMULA USED TO MEASURE PERFORMANCE
						BUDGET		MSCOA Project
						ANNUAL TARGET		ANNUAL TARGET
								BUDGET
								N/A
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NQUTHU LOCAL MUNICIPALITY									
SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2020/21									
IDP OBJECTIVE		IDP STRATEGY / IDP PROGRAMME		KEY PERFORMANCE INDICATOR		MEASURE USED TO FORMULATE USED TO MEASURE PERFORMANCE		KPI Ref No.	
GOAL									
BACK TO BASIC PILLAR									
IDP Reference									
MEASURE USED TO MEASURE PERFORMANCE									
KPI Ref No.									
BASELINE									
MSCOA Project									
BUDGET									
ANNUAL TARGET									
90 Days	30-May-	30-Mar-22	-	4					
Target	Jul - Sep	Jan - Mar	Quater	1					
90 Days	30-May-	30-Mar-22	1	1					
Target	Oct - Dec	Dec	Quater	2					
90 Days	30-May-	30-Mar-22	1	1					
Target	Jan - Jun	Mar - Apr	Quater	3					
90 Days	30-May-	30-Mar-22	1	1					
Target	Jul - Sep	Oct - Dec	Quater	4					
WARD									
Tender Register									
PORTFOLIO OF EVIDENCE									
RESPONSIBLE DEPARTMENT									

NQUTHU LOCAL MUNICIPALITY									
SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2020/21									
IDP OBJECTIVE	IDP STRATEGY / IDP PROGRAMME	KEY PERFORMANCE INDICATOR		MEASURE USED TO FORMULATE PERFORMANCE	KPI Ref No.	BASELINE		ANNUAL TARGET	
		Ensure that electricity distribution loses does not exceed 10%	Percentage of electricity Distribution Loses			Submission of 2020/21 AFS to AG by 31 August 2021	TECH-12	-	-
GOAL				Ensure effective and consistent reporting	FIN-18	FIN-17	FIN-16	31-Aug-19	N/A
BACK TO BASIC PILLAR				Number of S71 reports tabled to Council					4
IDP Reference				Number of S52 reports tabled to Council					12
PLAN-11	TBD								26-Jun-19
Planning and delivery of Municipal Services									12726 Hierarchy of Plans
PGDP GOAL 5: ENVIRONMENTAL SUSTAINABILITY, GOAL 6: GOVERNANCE AND POLICY and GOAL 7: SPATIAL EQUITY									30-Jun-22
KPA 06: CROSS CUTTING									30-Jun-22
BASELINE									30-Jun-22
BUDGET									30-Jun-22
ANNUAL TARGET									30-Jun-22
MSCOA Project									30-Jun-22
ANNUAL TARGET									30-Jun-22
Quarter 1									30-Jun-22
Quarter 2									30-Jun-22
Quarter 3									30-Jun-22
Quarter 4									30-Jun-22
WARD									30-Jun-22
PORFTFOLIO OF EVIDENCE									30-Jun-22
RESPONSIBLE DEPARTMENT									30-Jun-22

NQUTHU LOCAL MUNICIPALITY									
SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2020/21									
MEASURE USED TO FORMULA USED TO MEASURE PERFORMANCE									
IDP OBJECTIVE	IDP STRATEGY / IDP PROGRAMME	KEY PERFORMANCE INDICATOR	KPI Ref No.	PLAN-18	PLAN-12	PLAN-17	PLAN-16	PLAN-15	12731 MPT running cost
GOAL	BACK TO BASIC PILLAR	IDP Reference							282 609,00
BASELINE									
BUDGET									
ANNUAL TARGET									
31-Mar-21									
TARGET									
JUL - SEP									
QUARTER 1									
TARGET									
JAN - MAR									
QUARTER 2									
31-MAR-21									
TARGET									
JUL - SEP									
QUARTER 3									
TARGET									
JAN - MAR									
30-JUN-22									
TARGET									
JUL - SEP									
QUARTER 4									
TARGET									
JUL - SEP									
17									
14									
All									
WARD									
RESPONSIBLE DEPARTMENT									
APPLICATION REGISTER									
COUNCIL RESOLUTION									
DOCUMENT AND PROOF OF INCERTION REPORT AND PSCL MINUTES									
PORTFOLIO OF EVIDENCE									
PLANNING									
PLANNING									
PLANNING									
PLANNING									
30-JUN-22									
TARGET									
APR - JUN									
31-MAR-21									
TARGET									
JAN - MAR									
30-JUN-22									
TARGET									
JUL - SEP									
QUARTER 1									
TARGET									
JAN - MAR									
30-JUN-22									
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JUL - SEP									
QUARTER 2									
TARGET									
JAN - MAR									
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QUARTER 3									
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JAN - MAR									
30-JUN-22									
TARGET									
JUL - SEP									
QUARTER 4									
TARGET									
JUL - SEP									
17									
14									
All									
WARD									
RESPONSIBLE DEPARTMENT									
APPLICATION REGISTRATION									
COUNCIL RESOLUTION									
DOCUMENT AND PROOF OF INCERTION REPORT AND PSCL MINUTES									
PORTFOLIO OF EVIDENCE									
PLANNING									
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PLANNING									
30-JUN-22									
TARGET									
APR - JUN									
31-MAR-21									
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JUL - SEP									
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SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2020/21									
IDP OBJECTIVE		IDP STRATEGY / IDP PROGRAMME		KEY PERFORMANCE INDICATOR		MEASURE USED TO MEASURE PERFORMANCE		PLAN-14	
GOAL								PLAN-22	
IDP Reference									
BACK TO BASIC PILLAR									
Creating awareness to local community									
Ensure compliance with National building Regulations Act and Building Standards and Bylaws									
Act and building									
Regulations									
Building Standards									
Bylaws									
Building									
Inspections									
National Building									
Regulations									
Building									
Standards									
Bylaws									
Building									
Inspections									
National									
Building									
Regulations									
Building									
Inspections									
Local									
Community									
Awareness									
Creating									
PLAN-14									
PLAN-22									
PLAN-21									
PLAN-20									
PLAN-13									
N/A									
KPI Ref No.									
BASELINE									
2811 KZN242_EBS04011									
3612 GIS Data Acquisition & Policies									
3612 GIS Data Acquisition & Policies									
N/A									
BUDGET									
- -									
463 138,00									
28 435,00									
451 796,00									
- -									
ANNUAL TARGET									
80									
1									
100%									
Target									
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NOUTHU LOCAL MUNICIPALITY									
SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2020/21									
IDP REFERENCE		IDP OBJECTIVE		KEY PERFORMANCE INDICATOR		MEASURE USED TO FORMULATE PERFORMANCE		KPI REF NO.	
Safe municipal environment	Achieve improved response to disasters and crime management	BACK TO BASIC PILLAR	GOAL	Improve mitigation effects of emergencies and disasters	Improve disaster response time and Alertness to the community	Total number of calls less than 3 hours / (2)	All	N/A	CORP-20
Safe municipal environment	Achieve improved response to disasters and crime management	BACK TO BASIC PILLAR	GOAL	Improve mitigation effects of emergencies and disasters	Number of lightning conductors installed on vulnerable areas	Percentage of compliance with the required immediate attendance time for structural fire incidents	0%	N/A	CORP-19
Safe municipal environment	Achieve improved response to disasters and crime management	BACK TO BASIC PILLAR	GOAL	Improve mitigation effects of emergencies and disasters	Number of campaigns on Disaster Management	11626 Disaster Responders	12719 Awareness Lightruning Campagnes	N/A	5925
Safe municipal environment	Achieve improved response to disasters and crime management	BACK TO BASIC PILLAR	GOAL	Improve mitigation effects of emergencies and disasters	Number of updated register for Access Control to municipal offices by visitors	R3 316 521,00	186 957,00	-	-
ANNUAL TARGET									
1	3	Target	Jul - Sep	Target	Q1 - Quarter 1	200	100%	4	1
1	3	Target	Oct - Dec	Target	Q2 - Quarter 2	150	100%	3	1
1	3	Target	Jan - Mar	Target	Q3 - Quarter 3	150	100%	3	1
1	3	Target	Apr - Jun	Target	Q4 - Quarter 4	143	100%	4	1
WARD									
Corporate	Corporate	Corporate	Corporate	Corporate	Corporate	Incident Report	Beneficiary list	Attendee Certificate	Corporate
RESPONSIBLE DEPARTMENT									

IDP Reference						
BACK TO BASIC PILLAR						
GOAL						
IDP OBJECTIVE	IDP STRATEGY / IDP PROGRAMME	KEY PERFORMANCE INDICATOR	FORMULA USED TO MEASURE PERFORMANCE	SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN 2020/21	KPI Ref No.	BASELINE
					N/A	MSCOA Project
					-	ANNUAL TARGET
					45	BUDGET
					250	
					45	
					10	Target 1
					10	Target 2
					15	Target 3
					10	Target 4
					10	WARD
						RESPONSIBLE DEPARTMENT
						REGISTERED AND SIGNED REPORT ATTENDANCE REGISTRATION
						TECHNICAL CORPORATE TECHNICAL